



NHS COMPLAINTS ADVOCATE EASY-READ GUIDE

Together for Mental Wellbeing
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What is an NHS Complaints Advocate?

Our Advocate is called an NHS Complaints Advocate



Your Advocate can help you complain about any health service you have had from the NHS.



Your Advocate can help you to explain to the NHS what happened to you



The Advocate will help you to decide what you want to complain about and what you want to happen after you have complained.



You and your advocate will write a complaint together to the NHS



Your Advocate will help you understand the letters sent to from the NHS



Your Advocate can contact people for you

